

St Mary's Accessibility Statement – 3rd
Party Student Applications

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Overview

This statement applies to St Mary's University 3rd party applications that are available to students;

- EZ Proxy - <http://stmarys.idm.oclc.org/login?url=>
- Glide Web Portal – <https://my.glidestudent.co.uk/account/login>
- Launchpad - <http://www.launchpadpsychometrics.com/>
- MCR SimmPay website - <https://stmarysuniversity.mcr-symphony.net/loyaltyweb/login.aspx>
- Studentpad - <https://www.stmarysstudentpad.co.uk/Accommodation>
- TargetConnect - <https://careers.stmarys.ac.uk/user/login.html>
<https://careers.stmarys.ac.uk/unauthorisedGraduate/register.html>
- Zoom - <https://stmarys.zoom.us/>
- Gorilla Experiment Builder - gorilla.sc

We want as many people as possible to be able to use these applications, including

- Zoom in up to 400% without the text spilling off the screen
- Navigate most of the website using just a keyboard
- Navigate most of the website using speech recognition software
- Listen to most of the website using a screen reader

How accessible are these applications

We know that some parts of these applications are not fully accessible as described in the non-accessible content section.

Feedback and contact information

We're always looking to improve the accessibility of the applications. If you find any problems not listed on this page, need information on this website in a different format (such as an accessible PDF, large print, easy read, audio recording or braille) or think we're not meeting

accessibility requirements, please email web.accessibility@stmarys.ac.uk.

We'll consider your request and get back to you in ten working days.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Technical information about this Applications accessibility

We are committed to making all our web-based applications accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance Status

This website is partially compliant with the Web Content Accessibility Guidelines (WCAG) version 2.1 AA standard, due to the non-compliances and exemptions listed below.

Non-Accessible content

The content listed below is non-accessible for the following reasons.

EZ Proxy

EZ Proxy – Login

Failed Tests:

Automated Checks:

- Html-has-lang: Language of Page Level A: 1 Failed
 - <html> element must have a lang attribute – [WCAG 3.1.1](#)
- Label Name, Role, Value Level A: 2 Failed
 - Form elements must have labels - [WCAG 4.1.2](#)
- Image-alt: Non-text Content Level A: 1 Failed
 - Images must have alternate text – [WCAG 1.1.1](#)

Contrast: UI Components Level AA: 1 Failed

- Visual information used to identify active user interface components and their states must have sufficient contrast – [WCAG 1.4.11](#)

EZ Proxy – Database Menu

Failed Tests:

Automated Checks:

- Html-has-lang: Language of Page Level A: 1 Failed
 - <html> element must have a lang attribute – [WCAG 3.1.1](#)

Glide

Glide – Login

Failed Tests:

Automated Checks:

- Colour-Contrast: Contrast (Minimum) Level AA: 8 Failed
 - Elements must meet minimum colour contrast ration thresholds – [WCAG 1.4.3](#)
- Link-name: Link Purpose (In Context) Level A: 2 Failed
 - Links must have discernible text – [WCAG 2.4.4](#)

Keyboard: Keyboard navigation Level A: 3 Failures

- Users must be able to navigate to all interactive interface components using a keyboard – [WCAG 2.1.1](#)
 - Comment: Cannot navigate to widgets at the bottom of the page.

Landmarks: Primary Content Level A: 1 Failure

- The main landmark must contain all of the page’s primary content – [WCAG 1.3.1](#), [WCAG 2.4.1](#)
 - Comment: No main landmark

Page Navigation: Page Titled Level A: 1 Failure

- A web page must have a title that describes its topic or purpose – [WCAG 2.4.2](#)
 - Comment: “Glide” is not a sufficient description for the page title

Contrast: UI Components Level AA: 1 Failures

- Visual information used to identify active user interface components and their states must have sufficient contrast – [WCAG 1.4.11](#)
 - Comment: “Home” contrast ratio is less than 3.5

Glide – Account

Failed Tests:

Automated Checks:

- Colour-contrast: Contrast (Minimum) Level AA: 4 Failures
 - Elements must meet minimum colour contrast ratio thresholds – [WCAG 1.4.3](#)
- Link-name: Link Purpose (In Context) Level A: 2 Failures
 - Links must have discernible text – [WCAG 2.4.4](#), [WCAG 4.1.2](#)

Keyboard: Keyboard navigation Level A: 3 Failures

- Users must be able to navigate to all interactive interface components using a keyboard – [WCAG 2.1.1](#)
 - Comment: Cannot navigate to widgets at the bottom of the page.

Landmarks: Primary Content Level A: 1 Failure

- The main landmark must contain all of the page's primary content – [WCAG 1.3.1](#), [WCAG 2.4.1](#)
 - Comment: No main landmark

Page Navigation: Page Titled Level A: 1 Failure

- A web page must have a title that describes its topic or purpose – [WCAG 2.4.2](#)
 - Comment: "Glide" is not a sufficient description for the page title

Glide – Support

Failed Tests:

Automated Checks:

- Button-name: Name, Role, Value Level A: 1 Failures
 - Buttons must have discernible text – [WCAG 4.1.2](#)
- Colour-contrast: Contrast (Minimum) Level AA: 2 Failures
 - Elements must meet minimum colour contrast ratio thresholds – [WCAG 1.4.3](#)
- Image-alt: Non-text Content:12 Failures
 - Images must have alternate text – WCAG [1.1.1](#)
- Link-name: Link Purpose (In Context) Level A: 2 Failures
 - Links must have discernible text – [WCAG 2.4.4](#), [WCAG 4.1.2](#)

Keyboard: Keyboard navigation Level A: 3 Failures

- Users must be able to navigate to all interactive interface components using a keyboard – [WCAG 2.1.1](#)
 - Comment: Cannot navigate to widgets at the bottom of the page.

Landmarks: Primary Content Level A: 1 Failure

- The main landmark must contain all of the page's primary content – [WCAG 1.3.1](#), [WCAG 2.4.1](#)
 - Comment: No main landmark

Page Navigation: Page Titled Level A: 1 Failure

- A web page must have a title that describes its topic or purpose – [WCAG 2.4.2](#)
 - Comment: "Glide" is not a sufficient description for the page title

Contrast: UI Components Level AA: 2 Failures

- Visual information used to identify active user interface components and their states must have sufficient contrast – [WCAG 1.4.11](#)
 - Comment: "Home" contrast ratio is less than 3.5

Glide – Basket

Failed Tests:

Automated Checks:

- Colour-contrast: Contrast (Minimum) Level AA: 5 Failures
 - Elements must meet minimum colour contrast ratio thresholds – [WCAG 1.4.3](#)
- Link-name: Link Purpose (In Context) Level A: 2 Failures
 - Links must have discernible text – [WCAG 2.4.4](#), [WCAG 4.1.2](#)

Keyboard: Keyboard navigation Level A: 3 Failures

- Users must be able to navigate to all interactive interface components using a keyboard – [WCAG 2.1.1](#)
 - Comment: Cannot navigate to widgets at the bottom of the page.

Landmarks: Primary Content Level A: 1 Failure

- The main landmark must contain all of the page's primary content – [WCAG 1.3.1](#), [WCAG 2.4.1](#)
 - Comment: No main landmark

Page Navigation: Page Titled Level A: 1 Failure

- A web page must have a title that describes its topic or purpose – [WCAG 2.4.2](#)
 - Comment: "Glide" is not a sufficient description for the page title

Contrast: UI Components Level AA: 1 Failures

- Visual information used to identify active user interface components and their states must have sufficient contrast – [WCAG 1.4.11](#)
 - Comment: "Home" contrast ratio is less than 3.5

LaunchPad Psychometrics

LaunchPad Psychometrics – Landing Page

Failed Tests:

Automated Checks:

- Colour-contrast: Contrast (Minimum) Level AA: 9 Failures
 - Elements must meet minimum colour contrast ratio thresholds – [WCAG 1.4.3](#)
- Meta-viewport: Resize Text Level AA: 1 Failures
 - Zooming and scaling must not be disabled – [WCAG 1.4.4](#)

Focus: Visible Focus Level AA: 2 Failures

- Components must provide a visible indication when they have the input focus – [WCAG 2.4.7](#)

Landmarks: Primary Content Level A: 1 Failure

- The main landmark must contain all of the page's primary content – [WCAG 1.3.1](#), [WCAG 2.4.1](#)
 - Comment: No main landmark

Repetitive Content: Bypass Blocks Level A: 1 Failure

- A page must provide a keyboard-accessible method to bypass repetitive content – [WCAG 2.4.1](#)

Adaptable Content: Reflow Level AA: 1 Failure

- Content must be visible without having to scroll in two dimension – [WCAG 1.4.10](#)
 - Comment: Email address goes off the page requiring horizontal scrolling

LaunchPad Psychometrics – Login

Failed Tests:

Automated Checks:

- Colour-contrast: Contrast (Minimum) Level AA: 1 Failures
 - Elements must meet minimum colour contrast ratio thresholds – [WCAG 1.4.3](#)
- Html-has-lang: Language of Page Level A: 1 Failure
 - <html> element must have a lang attribute – [WCAG 3.1.1](#)
- Label: Name, Role, Value Level A: 2 Failures
 - Form Elements must have labels – [WCAG 4.1.2](#)

Keyboard: Keyboard navigation Level A: 1 Failures

- Users must be able to navigate to all interactive interface components using a keyboard – [WCAG 2.1.1](#)
 - Comment: Cannot navigate to login button.

Landmarks: Primary Content Level A: 1 Failure

- The main landmark must contain all of the page's primary content – [WCAG 1.3.1](#), [WCAG 2.4.1](#)
 - Comment: No main landmark

Language: Language of page Level A: 1 Failure

- A page must have the correct default language – [WCAG 3.1.1](#)
 - Comment: No html lang attribute

Semantics: Table Semantics Level A: 1 Failure

- A <table> element must be coded correctly as a data table or a layout table – [WCAG 1.3.1](#)
 - Comment: Layout table does not have role presentation or none

MCR SimmPay

MCR SimmPay – Register

Failed Tests:

Automated Checks:

- Colour-contrast: Contrast (Minimum) Level AA: 1 Failures
 - Elements must meet minimum colour contrast ratio thresholds – [WCAG 1.4.3](#)
- Link-in-text-block: Use of Colour Level A: 1 Failure
 - Links must be distinguishable without relying on colour – [WCAG 1.4.1](#)
- Meta-viewport: Resize Text Level AA: 1 Failure
 - Zooming and scaling must not be disabled – [WCAG 1.4.4](#)

Landmarks: Primary Content Level A: 1 Failure

- The main landmark must contain all of the page’s primary content – [WCAG 1.3.1](#), [WCAG 2.4.1](#)
 - Comment: No main landmark

Links: Link Function Level A: 2 Failures

- If an anchor element functions as a custom widget, it must have the appropriate ARIA widget role – [WCAG 4.1.2](#)
 - Comment: Elements coded as links incorrectly, should be buttons instead

Page Navigation: Page Titled Level A: 1 Failure

- A web page must have a title that describes its topic or purpose – [WCAG 2.4.2](#)
 - Comment: “St Mary’s University” is not a sufficient description for the page title

Images: Text Alternative Level A: 1 Failure

- A meaningful image must have a text alternative that serves the equivalent purpose - [WCAG 1.1.1](#)
 - Comment: “Logo” Is not a sufficient description of the image of the SimmPay logo

Sequence: CSS positioning Level A: 1 Failure

- Meaningful content positioned on the page using CSS must retain its meaning when CSS is disabled – [WCAG 1.3.2](#)
 - Comment: Login button is lost when page is linearized

Semantics: Table Semantics Level A: 1 Failure

- A <table> element must be coded correctly as a data table or a layout table – [WCAG 1.3.1](#)
 - Comment: Layout table does not have role presentation or none

MCR SimmPay – Home

Failed Tests:

Automated Checks:

- Colour-contrast: Contrast (Minimum) Level AA: 1 Failures
 - Elements must meet minimum colour contrast ratio thresholds – [WCAG 1.4.3](#)
- Meta-viewport: Resize Text Level AA: 1 Failure
 - Zooming and scaling must not be disabled – [WCAG 1.4.4](#)
- Select-name: Name, Role, Value Level A: 1 Failure
 - Select element must have accessible name – [WCAG 4.1.2](#)

Landmarks: Primary Content Level A: 1 Failure

- The main landmark must contain all of the page's primary content – [WCAG 1.3.1](#), [WCAG 2.4.1](#)
 - Comment: No main landmark

Headings: No missing headings Level A: 4 Failures

- Text that looks like a heading must be coded as a heading – [WCAG 1.3.1](#), [WCAG 2.4.6](#)
 - Comment: All headings on the page not coded as such

Links: Link Function Level A: 2 Failures

- If an anchor element functions as a custom widget, it must have the appropriate ARIA widget role – [WCAG 4.1.2](#)
 - Comment: Elements coded as links incorrectly, should be buttons instead

Page Navigation: Page Titled Level A: 1 Failure

- A web page must have a title that describes its topic or purpose – [WCAG 2.4.2](#)
 - Comment: "St Mary's University" is not a sufficient description for the page title

Sequence: CSS positioning Level A: 1 Failure

- Meaningful content positioned on the page using CSS must retain its meaning when CSS is disabled – [WCAG 1.3.2](#)
 - Comment: Meaningful content on the page lost when page is linearized

Semantics: Table Semantics Level A: 2 Failure

- A <table> element must be coded correctly as a data table or a layout table – [WCAG 1.3.1](#)
 - Comment: Layout table does not have role presentation or none

StudentPad

StudentPad – Landing Page

Failed Tests:

Automated Checks:

- Colour-contrast: Contrast (Minimum) Level AA: 5 Failures
 - Elements must meet minimum colour contrast ratio thresholds – [WCAG 1.4.3](#)
- Link-name: Link Purpose (In Context) Level A: 1 Failure
 - Links must have discernible text – [WCAG 2.4.4](#), [WCAG 4.1.2](#)

Keyboard: Keyboard navigation Level A: 1 Failure

- Users must be able to navigate to all interactive interface components using a keyboard – [WCAG 2.1.1](#)
 - Comment: Cannot navigate to map button using keyboard

Headings: No missing headings Level A: 4 Failures

- Text that looks like a heading must be coded as a heading – [WCAG 1.3.1](#), [WCAG 2.4.6](#)
 - Comment: All headings on the page not coded as such

Links: Link Function Level A: 1 Failure

- If an anchor element functions as a custom widget, it must have the appropriate ARIA widget role – [WCAG 4.1.2](#)
 - Comment: Elements coded as links incorrectly, should be buttons instead

Contrast: Graphics: 1 Failure

- Graphics must have sufficient contrast – [WCAG 1.4.11](#)
 - Comment: Cyber Essentials Logo only has contrast ratio 1.5

StudentPad – My StudentPad

Failed Tests:

Automated Checks:

- Colour-contrast: Contrast (Minimum) Level AA: 13 Failures
 - Elements must meet minimum colour contrast ratio thresholds – [WCAG 1.4.3](#)

Keyboard: Keyboard navigation Level A: 1 Failure

- Users must be able to navigate to all interactive interface components using a keyboard – [WCAG 2.1.1](#)
 - Comment: Cannot tab to help button on password field

Links: Link Function Level A: 2 Failure

- If an anchor element functions as a custom widget, it must have the appropriate ARIA widget role – [WCAG 4.1.2](#)
 - Comment: Elements coded as links incorrectly, should be buttons instead

Contrast: Graphics: 8 Failure

- Graphics must have sufficient contrast – [WCAG 1.4.11](#)
 - Comment: Cyber Essentials Logo only has contrast ratio 1.5

StudentPad – Housing Advice

Failed Tests:

Automated Checks:

- Colour-contrast: Contrast (Minimum) Level AA: 5 Failures
 - Elements must meet minimum colour contrast ratio thresholds – [WCAG 1.4.3](#)

Headings: No missing headings Level A: 14 Failures

- Text that looks like a heading must be coded as a heading – [WCAG 1.3.1](#), [WCAG 2.4.6](#)
 - Comment: Multiple headings on the page not coded as such

Links: Link Function Level A: 1 Failure

- If an anchor element functions as a custom widget, it must have the appropriate ARIA widget role – [WCAG 4.1.2](#)
 - Comment: Elements coded as links incorrectly, should be buttons instead

Contrast: Graphics: 1 Failure

- Graphics must have sufficient contrast – [WCAG 1.4.11](#)
 - Comment: Cyber Essentials Logo only has contrast ratio 1.5

StudentPad – Search

Failed Tests:

Automated Checks:

- Colour-contrast: Contrast (Minimum) Level AA: 34 Failures
 - Elements must meet minimum colour contrast ratio thresholds – [WCAG 1.4.3](#)
- Aria-allowed-role: Name, Role, Value Level A: 1 Failures
 - ARIA role should be appropriate for the element – [WCAG 1.3.1](#), [WCAG 4.1.2](#)

Keyboard: Keyboard navigation Level A: 1 Failure

- Users must be able to navigate to all interactive interface components using a keyboard – [WCAG 2.1.1](#)
 - Comment: Cannot tab to enquiry button on lettings cards

Links: Link Function Level A: 2 Failures

- If an anchor element functions as a custom widget, it must have the appropriate ARIA widget role – [WCAG 4.1.2](#)
 - Comment: Elements coded as links incorrectly, should be buttons instead

Page Navigation: Page Title Level A: 1 Failure

- A web page must have a title that describes its topic or purpose – [WCAG 2.4.2](#)
 - Comment: “Welcome to StudentPad” is not a sufficient description for the page title

Contrast: Graphics: 1 Failure

- Graphics must have sufficient contrast – [WCAG 1.4.11](#)
 - Comment: Cyber Essentials Logo only has contrast ratio 1.5

TargetConnect

TargetConnect – Register

Failed Tests:

Automated Checks:

- Aria-roles: Name, Role, Value Level A: 1 Failure
 - ARIA roles used must conform to valid values – [WCAG 4.1.2](#)
- Meta-viewport: Resize Text Level AA: 1 Failure
 - Zooming and scaling must not be disabled – [WCAG 1.4.4](#)

Headings: No missing headings Level A: 2 Failures

- Text that looks like a heading must be coded as a heading – [WCAG 1.3.1](#), [WCAG 2.4.6](#)
 - Comment: Headings "About you" and "About your course" are not coded as headings

Page Navigation: Page Title Level A: 1 Failure

- A web page must have a title that describes its topic or purpose – [WCAG 2.4.2](#)
 - Comment: "St Mary's University" is not a sufficient description for the page title

Sequence: CSS positioning Level A: 1 Failed

- Meaningful content positioned on the page using CSS must retain its meaning when CSS is disabled – [WCAG 1.3.2](#)

Zoom

Zoom – Landing Page

Failed Tests:

Automated Checks:

- Colour-contrast: Contrast (Minimum) Level AA: 6 Failures
 - Elements must meet minimum colour contrast ratio thresholds – [WCAG 1.4.3](#)
- Meta-viewport: Resize Text Level AA: 1 Failure
 - Zooming and scaling must not be disabled – [WCAG 1.4.4](#)

Gorilla

Gorilla – Register

Failed Tests:

Keyboard: Keyboard navigation Level A: 1 Failures

- Users must be able to navigate to all interactive interface components using a keyboard – [WCAG 2.1.1](#)
 - Comment: Cannot navigate to validate button

Landmarks: Primary Content Level A: 1 Failure

- The main landmark must contain all of the page's primary content – [WCAG 1.3.1](#), [WCAG 2.4.1](#)
 - Comment: No main landmark

Gorilla – Login

Landmarks: Primary Content Level A: 1 Failure

- The main landmark must contain all of the page's primary content – [WCAG 1.3.1](#), [WCAG 2.4.1](#)
 - Comment: No main landmark
 -

Page Navigation: Page Title Level A: 1 Failure

- A web page must have a title that describes its topic or purpose – [WCAG 2.4.2](#)
 - Comment: "Gorilla" is not a sufficient description for the page title