

St Mary's Accessibility Statement – 3rd
Party Staff Applications

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Overview

This statement applies to St Mary's university vendor applications that are available to staff:

- Togetherall – <https://togetherall.com>
- CELCAT (Timetable) – <https://celcat.stmarys.ac.uk>
- CRM Dynamics – <https://stmarys.crm4.dynamics.com>
- ITrent –
https://ce0230li.webitrent.com/ce0230li_ess/ess/dist/#/main/home/dashboard
- Parabilis – <https://marketplace.parabilis.org.uk>
- Pixieset – <https://stmarysuniversitytwickenham.pixieset.com>
- Power Bi – <https://powerbi.microsoft.com/en-us>
- TOPdesk – <https://stmarys.topdesk.net/tas/secure/login/saml>
- DocuSign – <https://apps.docusign.com/send/home>
- Legend – <https://mobileapp.legendonlineservices.co.uk>
- UniFlow – <https://stmarys.uk.uniflowonline.com>
- SMILE – <https://stmarys.kallidus-suite.com>

We want as many people as possible to be able to use these applications, including.

- Zoom in up to 400% without the text spilling off the screen
- Navigate most of the website using just a keyboard
- Navigate most of the website using speech recognition software
- Listen to most of the website using a screen reader

How accessible are these applications?

We know that some parts of these applications are not fully accessible as described in the non-accessible content section.

Feedback and contact information

We're always looking to improve the accessibility of the applications. If you find any problems not listed on this page, need information on this website in a different format (such as an accessible PDF, large print, easy read, audio recording or braille) or think we're not meeting accessibility requirements, please email web.accessibility@stmarys.ac.uk.

We'll consider your request and get back to you in ten working days.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Technical information about this Applications accessibility

We are committed to making all our web-based applications accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance Status

These websites are partially compliant with the Web Content Accessibility Guidelines (WCAG) version 2.1 AA standard, due to the non-compliances and exemptions listed below.

Non-Accessible content

The content listed below is non-accessible for the following reasons

TogetherAll

TogetherAll – Home

Failed Tests:

Automated Checks:

- Nested-interactive: Name, Role, Value Level A: 1 Failure
 - Interactive controls must not be nested – [WCAG 4.1.2](#)
- List: Info and Relationships Level A: 3 Failures
 - and must only directly contain , <script>, or <template> elements – [WCAG 1.3.1](#)
- Listitem: Info and Relationships Level A: 5 Failures
 - elements must be contained in a or

TogetherAll – Community

Failed Tests:

Automated Checks:

- Nested-interactive: Name, Role, Value Level A: 1 Failure
 - Interactive controls must not be nested – [WCAG 4.1.2](#)
- List: Info and Relationships Level A: 2 Failures
 - and must only directly contain , <script>, or <template> elements – [WCAG 1.3.1](#)
- Listitem: Info and Relationships Level A: 4 Failures
 - elements must be contained in a or

TogetherAll – Courses

Failed Tests:

Automated Checks:

- Nested-interactive: Name, Role, Value Level A: 13 Failure
 - Interactive controls must not be nested – [WCAG 4.1.2](#)
- List: Info and Relationships Level A: 2 Failures
 - and must only directly contain , <script>, or <template> elements – [WCAG 1.3.1](#)
- Listitem: Info and Relationships Level A: 4 Failures
 - elements must be contained in a or

TogetherAll – Messages

Failed Tests:

Automated Checks:

- Aria-allowed-attr: Name, Role, Value Level A: 1 Failure
 - Elements must only use allowed ARIA attributes – [WCAG 4.1.2](#)
- Nested-interactive: Name, Role, Value Level A: 1 Failure
 - Interactive controls must not be nested – [WCAG 4.1.2](#)
- List: Info and Relationships Level A: 2 Failures
 - and must only directly contain , <script>, or <template> elements – [WCAG 1.3.1](#)
- Listitem: Info and Relationships Level A: 4 Failures
 - elements must be contained in a or

CELCAT

CELCAT – Login

Failed Tests:

Automated Checks:

- Html-has-lang: Language of Page: 1 Failure
 - <html> element must have a lang attribute – [WCAG 3.1.1](#)

Keyboard: Keyboard navigation Level A: 3 Failures

- Users must be able to navigate to all interactive interface components using a keyboard – [WCAG 2.1.1](#)
 - Comment: Cannot navigate to settings cogwheel
 - Comment: Cannot navigate to login button
 - Comment: Cannot navigate to maximise button

Adaptable Content: Resize text Level AA: 1 Failure

- Users must be able to resize text, without using assistive technology, up to 200% with no loss of content or functionality – [WCAG 1.4.4](#)
 - Comment: Content obscured at 200% zoom with no ability to scroll to content

Adaptable Content: Orientation AA: 1 Failure

- Web content must not be locked to a particular screen orientation – [WCAG 1.3.4](#)
 - Comment: Horizontal orientation on mobile device fully obscures content

Adaptable Content: Reflow Level AA: 1 Failure

- Content must be visible without having to scroll in two dimension – [WCAG 1.4.10](#)
 - Comment: Content goes off the screen

Sequence: CSS Positioning Level A: 1 Failure

- Meaningful content positioned on the page using CSS must retain its meaning when CSS is disabled – [WCAG 1.3.2](#)

CELCAT – TimeTable

Failed Tests:

Automated Checks:

- Html-has-lang: Language of Page: 1 Failure
 - <html> element must have a lang attribute – [WCAG 3.1.1](#)
- Image-alt: Non-text Content: 58 Failures
 - Images must have alternate text – [WCAG 1.1.1](#)
- Colour-contrast: Contrast (Minimum): 21 Failures
 - Elements must meet minimum colour contrast ration thresholds – [WCAG 1.4.3](#)

Keyboard: Keyboard navigation Level A: 4 Failures

- Users must be able to navigate to all interactive interface components using a keyboard – [WCAG 2.1.1](#)
 - Comment: Cannot navigate or move to multiple elements on the page

Focus: Visible Focus Level AA: 1 Failure

- Components must provide a visible indication when they have the input focus – [WCAG 2.4.7](#)
 - Comment: No visible indication on list of users

Landmarks: Primary Content Level A: 1 Failure

- The main landmark must contain all of the page's primary content – [WCAG 1.3.1](#), [WCAG 2.4.1](#)
 - Comment: No main landmark

Language: Language of page Level A: 1 Failure

- A page must have the correct default language – [WCAG 3.1.1](#)
 - Comment: No html lang attribute

Adaptable Content: Reflow Level AA: 1 Failure

- Content must be visible without having to scroll in two dimension – [WCAG 1.4.10](#)
 - Comment: Content goes off the screen

Sequence: CSS positioning Level A: 1 Failure

- Meaningful content positioned on the page using CSS must retain its meaning when CSS is disabled – [WCAG 1.3.2](#)
 - Comment: All content lost

ITrent

ITrent – ESS Home

Failed Tests:

Automated Checks:

- Colour-contrast: Contrast (Minimum): 1 Failure
 - Elements must meet minimum colour contrast ration thresholds – [WCAG 1.4.3](#)
- Meta-viewport: Resize Text: 1 Failure
 - Zooming and scaling must not be disabled – [WCAG 1.4.4](#)

Sequence: CSS positioning Level A: 1 Failure

- Meaningful content positioned on the page using CSS must retain its meaning when CSS is disabled – [WCAG 1.3.2](#)
 - Comment: Calendar content meaning is lost when page is linearized

ITrent – ESS My Time

All failed instances are listed below:

Failed Tests:

Automated Checks:

- Colour-contrast: Contrast (Minimum) Level AA: 1 Failure
 - Elements must meet minimum colour contrast ratio thresholds – [WCAG 1.4.3](#)
- Meta-viewport: Resize Text Level AA: 1 Failure
 - Zooming and scaling must not be disabled – [WCAG 1.4.4](#)

Sequence: CSS positioning Level A: 1 Failure

- Meaningful content positioned on the page using CSS must retain its meaning when CSS is disabled – [WCAG 1.3.2](#)
 - Comment: Calendar content meaning is lost when page is linearized

Parabilis

Parabilis – Login

All failed instances are listed below:

Failed Tests:

Automated Checks:

- Label: Name, Role, Value Level A: 1 Failure
 - Form elements must have labels – [WCAG 4.1.2](#)
- Link-in-text-block: Use of Colour Level A: 1 Failure
 - Links must be distinguishable without relying on colour – [WCAG 1.4.1](#)

Keyboard: Keyboard navigation Level A: 1 Failures

- Users must be able to navigate to all interactive interface components using a keyboard – [WCAG 2.1.1](#)
 - Comment: Cannot navigate to “Forgotten Password” button

Landmarks: Primary Content Level A: 1 Failure

- The main landmark must contain all of the page’s primary content – [WCAG 1.3.1](#), [WCAG 2.4.1](#)
 - Comment: No main landmark

PixieSet

PixieSet – Landing Page

All failed instances are listed below:

Failed Tests:

Automated Checks:

- Button-name: Name, Role, Value Level A: 1 Failure
 - Buttons must have discernible text – [WCAG 4.1.2](#)
- Colour-contrast: Contrast (Minimum) Level AA: 17 Failures
 - Elements must meet minimum colour contrast ratio thresholds – [WCAG 1.4.3](#)
- Link-name: Link Purpose (In Context) Level A: 3 Failures
 - Links must have discernible text – [WCAG 2.4.4](#), [WCAG 4.1.2](#)
- Image-alt: Non-text Content Level A: 1 Failure
 - Images must have alternate text – [WCAG 1.1.1](#)
- Meta-viewport: Resize Text Level AA: 1 Failure
 - Zooming and scaling must not be disabled – [WCAG 1.4.4](#)

Landmarks: Primary Content Level A: 1 Failure

- The main landmark must contain all of the page's primary content – [WCAG 1.3.1](#), [WCAG 2.4.1](#)
 - Comment: No main landmark

TOPdesk

TOPdesk – Operator Home

All failed instances are listed below:

Failed Tests:

Automated Checks:

- Nested-interactive: Name, Role, Value Level A: 8 Failures
 - Interactive controls must not be nested – [WCAG 4.1.2](#)
- Input-image-alt: Non-text Content Level A: 29 Failures
 - Image buttons must have alternate text – [WCAG 1.1.1](#)
- Frame-title: Name, Role, Value Level A: 2 Failures
 - Frames must have an accessible name – [WCAG 4.1.2](#)
- Image-alt: Non-text Content Level A: 3 Failures
 - Images must have alternate text – [WCAG 1.1.1](#)

Landmarks: Primary Content Level A: 1 Failure

- The main landmark must contain all of the page's primary content – [WCAG 1.3.1](#), [WCAG 2.4.1](#)
 - Comment: No main landmark

Headings: No Missing Headings Level AA: 8 Failures

- Text that looks like a heading must be coded as a heading – [WCAG 1.3.1](#), [WCAG 2.4.6](#)
 - Comment: Headings for widgets are not coded as such

Adaptable Content: Contrast Level AA: 1 Failure

- Content must be visible without having to scroll in two dimensions – [WCAG 1.4.10](#)
 - Comment: Content is not available with horizontal scrolling at 400% zoom

Sequence: CSS Positioning Level A: 1 Failure

- Meaningful content positioned on the page using CSS must retain its meaning when CSS is disabled – [WCAG 1.3.2](#)
 - Comment: Necessary content is lost upon linearizing page

Contrast: UI Components Level AA: 3 Failures

- Visual information used to identify active user interface components and their states must have sufficient contrast - [WCAG 1.4.11](#)
 - Comment: Top right components have insufficient contrast

TOPdesk – Operator Ticket

All failed instances are listed below:

Failed Tests:

Automated Checks:

- Nested-interactive: Name, Role, Value Level A: 10 Failures
 - Interactive controls must not be nest – [WCAG 4.1.2](#)
- Aria-allowed-role: Info and Relationships Level A: 2 Failures
 - ARIA role should be appropriate for the element – [WCAG 1.3.1](#)
- Frame-title: Name, Role, Value Level A: 3 Failures
 - Frames must have an accessible name – [WCAG 4.1.2](#)
- Aria-required-attr: Name, Role, Value Level A: 8 Failures
 - Required ARIA attributes must be provided – [WCAG 4.1.2](#)
- Button-name: Name, Role, Value Level A: 4 Failures
 - Buttons must have discernible text – [WCAG 4.1.2](#)
- Input-image-alt: Non-text Content Level A: 8 Failures
 - Image buttons must have alternate text – [WCAG 1.3.1](#)
- Colour-contrast: Contrast (Minimum) Level AA: 4 Failures
 - Elements must meet minimum colour contrast ratio thresholds – [WCAG 1.4.3](#)
- Image-alt: Non-text Content Level A: 1 Failure
 - Images must have alternate text – [WCAG 1.1.1](#)

Landmarks: Primary Content Level A: 1 Failure

- The main landmark must contain all of the page's primary content – [WCAG 1.3.1](#), [WCAG 2.4.1](#)
 - Comment: No main landmark

Adaptable Content: Contrast Level AA: 1 Failure

- Content must be visible without having to scroll in two dimensions – [WCAG 1.4.10](#)
 - Comment: Content is obscured

Sequence: CSS Positioning Level A: 1 Failure

- Meaningful content positioned on the page using CSS must retain its meaning when CSS is disabled – [WCAG 1.3.2](#)
 - Comment: Necessary content is lost upon linearizing page

TOPdesk – Public Home

All failed instances are listed below:

Failed Tests:

Headings: No Missing Headings Level AA: 10 Failures

- Text that looks like a heading must be coded as a heading – [WCAG 1.3.1](#), [WCAG 2.4.6](#)
 - Comment: Headings for widgets are not coded as such

TOPdesk – Public Ticket

All failed instances are listed below:

Failed Tests:

Automated Checks:

- Aria-input-field-name: Name, Role, Value Level A: 2 Failures
 - ARIA input fields must have an accessible name – [WCAG 4.1.2](#)

Legend

Legend – Login

All failed instances are listed below:

Failed Tests:

Automated Checks:

- Aria-allowed-role: Info and Relationships Level A: 1 Failures
 - ARIA role should be appropriate for the element – [WCAG 1.3.1](#)
- Colour-contrast: Contrast (Minimum) Level AA: 2 Failures
 - Elements must meet minimum colour contrast ratio thresholds – [WCAG 1.4.3](#)
- Html-has-lang: Language of Page Level A: 1 Failure
 - <html> element must have a lang attribute – [WCAG 3.1.1](#)
- Image-alt: Non-text Content Level A: 1 Failure
 - Images must have alternate text – [WCAG 1.1.1](#)

Keyboard: Keyboard navigation Level A: 1 Failure

- Users must be able to navigate to all interactive interface components using a keyboard – [WCAG 2.1.1](#)
 - Comment: Cannot tab to forgot password link

Images: Image Function Level A: 1 Failure

- Every image must be coded as either meaningful or decorative – [WCAG 1.1.1](#)
 - Comment: Background image is not coded and as such is an automatic fail

Language: Language of Page Level A: 1 Failure

- A page must have the correct default language – [WCAG 3.1.1](#)

Adaptable Content: Reflow Level AA: 1 Failure

- Content must be visible without having to scroll in two dimension – [WCAG 1.4.10](#)
 - Comment: Content goes off the screen

Legend – App Cockpit

All failed instances are listed below:

Failed Tests:

Automated Checks:

- Aria-allowed-attr: Name, Role, Value Level A: 1 Failed
 - Elements must only use supported ARIA attributes – [WCAG 4.1.2](#)
- Aria-allowed-role: Info and Relationships Level A: 2 Failed
 - ARIA role should be appropriate for the element - [WCAG 1.3.1](#)
- Colour-contrast: Contrast (Minimum) Level AA: 17 Failed
 - Elements must meet minimum colour contrast ratio thresholds – [WCAG 1.4.3](#)
- Button-name: Name, Role, Value Level A: 1 Failed
 - Buttons must have discernible text – [WCAG 4.1.2](#)
- Html-has-lang: Language of Page Level A: 1 Failed
 - <html> element must have a lang attribute – [WCAG 3.1.1](#)
- Image-alt: Non-text Content Level A: 1 Failed
 - Images must have alternate text – [WCAG 1.1.1](#)
- Link-name: Link Purpose (In Context) Level A: 5 Failed
 - Links must have discernible text – [WCAG 2.4.4](#)

Keyboard: Keyboard navigation Level A: 1 Failure

- Users must be able to navigate to all interactive interface components using a keyboard – [WCAG 2.1.1](#)
 - Comment: Cannot tab inside to app content

Landmarks: Primary Content Level A: 1 Failure

- The main landmark must contain all of the page's primary content – [WCAG 1.3.1](#)
 - Comment: Main landmark does not encapsulate the page's primary content.

Language: Language of Page Level A: 1 Failure

- A page must have the correct default language – [WCAG 3.1.1](#)

Adaptable Content: Reflow Level AA: 1 Failure

- Content must be visible without having to scroll in two dimension – [WCAG 1.4.10](#)
 - Comment: Content is obscured

Sequence: CSS Positioning Level A: 1 Failure

- Meaningful content positioned on the page using CSS must retain its meaning when CSS is disabled – [WCAG 1.3.2](#)
 - Comment: Necessary content is lost upon linearizing page

UniFlow

UniFlow – Login

All failed instances are listed below:

Failed Tests:

Automated Checks:

- **Html-has-lang: Language of Page Level A: 1 Failed**
 - **<html> element must have a lang attribute – [WCAG 3.1.1](#)**
- **Image-alt: Non-text Content Level A: 1 Failed**
 - **Images must have alternate text – [WCAG 1.1.1](#)**
- **Link-name: Link Purpose (In Context) Level A: 5 Failed**
 - **Links must have discernible text – [WCAG 2.4.4](#)**
- **Meta-viewport: Resize Text Level AA: 1 Failure**
 - **Zooming and scaling must not be disabled – [WCAG 1.4.4](#)**

Keyboard: Keyboard navigation Level A: 1 Failure

- **Users must be able to navigate to all interactive interface components using a keyboard – [WCAG 2.1.1](#)**
 - **Comment: Cannot tab inside to login button**

Language: Language of Page Level A: 1 Failure

- **A page must have the correct default language – [WCAG 3.1.1](#)**

UniFlow – Dashboard

All failed instances are listed below:

Failed Tests:

Automated Checks:

- Aria-allowed-attr: Name, Role, Value Level A: 1 Failed
 - Elements must only use supported ARIA attributes – [WCAG 4.1.2](#)
- Aria-allowed-role: Info and Relationships Level A: 2 Failed
 - ARIA role should be appropriate for the element - [WCAG 1.3.1](#)
- Aria-command-name: Name, Role, Value Level A: 9 Failed
 - ARIA commands must have an accessible name – [WCAG 4.1.2](#)
- Aria-input-field-name: Name, Role, Value Level A: 2 Failed
 - ARIA input fields must have an accessible name – [WCAG 4.1.2](#)
- Aria-required-children: Info and Relationships Level A: 11 Failed
 - Certain ARIA roles must contain particular children – [WCAG 1.3.1](#)
- Label: Name, Role, Value Level A: 1 Failed
 - Form elements must have labels - [WCAG 4.1.2](#)
- Html-has-lang: Language of Page Level A: 1 Failed
 - <html> element must have a lang attribute – [WCAG 3.1.1](#)
- Meta-viewport: Resize Text Level AA: 1 Failed
 - Zooming and scaling must not be disabled – [WCAG 1.4.4](#)

Keyboard: On Focus Level A: 1 Failed

- Navigating to a component must not trigger any unexpected change of context – [WCAG 3.2.1](#)
 - Comment: Tabbing to navigation triggers change in context that obscures items

Headings: No Missing Headings Level AA: 8 Failures

- Text that looks like a heading must be coded as a heading – [WCAG 1.3.1](#), [WCAG 2.4.6](#)
 - Comment: Headings for sections are not coded as such

Language: Language of Page Level A: 1 Failure

- A page must have the correct default language – [WCAG 3.1.1](#)

Adaptable Content: Reflow Level AA: 1 Failure

- Content must be visible without having to scroll in two dimension – [WCAG 1.4.10](#)
 - Comment: Content goes off the screen

Sequence: CSS positioning Level A: 1 Failure

- Meaningful content positioned on the page using CSS must retain its meaning when CSS is disabled – [WCAG 1.3.2](#)
 - Comment: Content meaning is lost when page is linearized

SMILE

SMILE – Dashboard

All failed instances are listed below:

Failed Tests:

Automated Checks:

- Colour-contrast: Contrast (Minimum) Level AA: 2 Failed
 - Elements must meet minimum colour contrast ratio thresholds – [WCAG 1.4.3](#)
- Presentation-role-conflict: Info and Relationships Level A: 4 Failed
 - Ensure elements marked as presentational are consistently ignored – [WCAG 1.3.1](#)
- Aria-allowed-role: Name, Role, Value Level A: 5 Failed
 - ARIA role should be appropriate for the element

Sequence: CSS Positioning Level A: 1 Failed

- Meaningful content positioned on the page using CSS must retain its meaning when CSS is disabled – [WCAG 1.3.2](#)
 - Comment: Meaningful content is lost upon linearisation of page