St Mary's Accessibility Statement – 3rd Party Public Applications

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Overview

This statement applies to St Mary's University 3rd party applications that are available to students:

- SmartSurvey: http://www.smartsurvey.co.uk/s/3GDYL/
- WPM Payment Services: https://estore.stmarys.ac.uk
- Primo: https://library.stmarys.ac.uk/
- Abyasa: https://placements.stmarys.ac.uk/pro/
- ePayments: https://epayments.stmarys.ac.uk/open/
- Sports Online: https://sportonline.stmarys.ac.uk/
- Leganto: https://stmarys.alma.exlibrisgroup.com/leganto/nui/lists
- LibGuides: https://stmarys.libguides.com/
- LibCal: https://stmarys.libcal.com/
- ITrent Web Recruitment: https://ce0230li.webitrent.com/ce0230li webrecruitment

We want as many people as possible to be able to use these applications, including

- Zoom in up to 400% without the text spilling off the screen
- Navigate most of the website using just a keyboard
- Navigate most of the website using speech recognition software
- Listen to most of the website using a screen reader

How accessible are these applications

We know that some parts of these applications are not fully accessible as described in the non-accessible content section.

Feedback and contact information

We're always looking to improve the accessibility of the applications. If you find any problems not listed on this page, need information on this website in a different format (such as an accessible PDF, large print, easy read, audio recording or braille) or think we're not meeting accessibility requirements, please email web.accessibility@stmarys.ac.uk.

We'll consider your request and get back to you in ten working days.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, <u>contact the Equality Advisory and Support Service (EASS)</u>.

Technical information about this Applications accessibility

We are committed to making all our web-based applications accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance Status

This website is partially compliant with the Web Content Accessibility Guidelines (WCAG) version 2.1 AA standard, due to the non-compliances and exemptions listed below.

Non-Accessible content

The content listed below is non-accessible for the following reasons.

SmartSurvey

SmartSurvey - Landing Page

All failed instances are listed below:

Failed Tests:

Focus: Revealing content Level A:1 Failed

- Activating a component that reveals hidden content must move input focus into the revealed content - WCAG 2.4.3
 - Comment: Calendar widget cannot be navigated into using the tab key

Heading: Heading Level Level A: 5 Failed

- A heading's programmatic level must match the level that's presented visually – WCAG 1.3.1
 - Comment: Sub-headings have the same hierarchy as their visual parent

Contrast: Graphics Level AA: 1 Failed

- Graphics must have sufficient contrast WCAG 1.4.11
 - Comment: Calendar graphic does not have the required contrast

WPM Payment Services

WPM Payment Services – Landing Page

All failed instances are listed below:

Failed Tests:

Automated Checks:

- Colour-contrast: Contrast (Minimum) Level AA: 4 Failed
 - Elements must have sufficient colour contrast WCAG 1.4.3
- Html-has-lang: Language of Page Level A: 1 Failed
- Link-in-text-block: Use of Colour Level A: 1 Failed
 - Links must be distinguishable without relying on colour <u>WCAG 1.4.1</u>

Focus: Revealing content Level A: 1 Failed

- Activating a component that reveals hidden content must move input focus into the revealed content – WCAG 2.4.3
 - Comment: Element ID "Search-department-id" cannot be revealed via keyboard. Activating trigger reveals a menu that cannot navigated into only using the keyboard (tab or arrow keys)

Links: Link Function Level A: 3 Failed

- If an anchor element functions as a custom widget, it must have the appropriate ARIA widget role – WCAG 4.1.2
 - Comment: <a> tag elements on the page function as buttons rather than links

Images: Text alternative Level A: 2 Failed

- A meaningful image must have a text alternative that serves the equivalent purpose - WCAG 1.1.1
 - Comment: Image of accessible names "ES" and "Ed" are not a sufficient description of the image.

Language of Page: Language of Page Level A: 1 Failed

- A page must have the correct default language WCAG 3.1.1
 - o Comment: Page does not have a html lang attribute

WPM Payment Services - Register

All failed instances are listed below:

Failed Tests:

Automated Checks:

- Colour-contrast: Contrast (Minimum) Level AA: 7 Failed
 - o Elements must have sufficient colour contrast WCAG 1.4.3
- Html-has-lang: Language of Page Level A: 1 Failed

Focus: Revealing content Level A: 1 Failed

- Activating a component that reveals hidden content must move input focus into the revealed content – WCAG 2.4.3
 - Comment: Element ID "Search-department-id" cannot be revealed via keyboard. Activating trigger reveals a menu that cannot navigated into only using the keyboard (tab or arrow keys)

Links: Link Function Level A: 2 Failed

- If an anchor element functions as a custom widget, it must have the appropriate ARIA widget role – WCAG 4.1.2
 - Comment: <a> tag elements on the page function as buttons rather than links

Language of Page: Language of Page Level A: 1 Failed

- A page must have the correct default language WCAG 3.1.1
 - Comment: Page does not have a html lang attribute

Contrast: UI Components Level AA: 4 Failed

- Visual information used to identify active user interface components and their states must have sufficient contrast – WCAG 1.4.11
 - Comment: Several buttons/links do not have appropriate contrast ration

WPM Payment Services – Search (Query: "test")

All failed instances are listed below:

Failed Tests:

Automated Checks:

- Colour-contrast: Contrast (Minimum) Level AA: 4 Failed
 - Elements must have sufficient colour contrast WCAG 1.4.3
- Html-has-lang: Language of Page Level A: 1 Failed
- Link-name: Link Purpose (In Context) Level A: 2 Failed
 - o Links must have discernible text WCAG 2.4.4, WCAG 4.1.2

Focus: Revealing content Level A: 1 Failed

- Activating a component that reveals hidden content must move input focus into the revealed content – WCAG 2.4.3
 - Comment: Element ID "Search-department-id" cannot be revealed via keyboard. Activating trigger reveals a menu that cannot navigated into only using the keyboard (tab or arrow keys)

Links: Link Function Level A: 6 Failed

- If an anchor element functions as a custom widget, it must have the appropriate ARIA widget role – WCAG 4.1.2
 - Comment: <a> tag elements on the page function as buttons rather than links

Language of Page: Language of Page Level A: 1 Failed

- A page must have the correct default language WCAG 3.1.1
 - Comment: Page does not have a html lang attribute

WPM Payment Services – Product Page (Product: "Equivalence Tests – UG's")

All failed instances are listed below:

Failed Tests:

Automated Checks:

- Colour-contrast: Contrast (Minimum) Level AA: 4 Failed
 - Elements must have sufficient colour contrast WCAG 1.4.3
- Html-has-lang: Language of Page Level A: 1 Failed
- label: Name, Role, Value Level A: 1 Failed
 - o Form elements must have labels WCAG 4.1.2

Focus: Revealing content Level A: 1 Failed

- Activating a component that reveals hidden content must move input focus into the revealed content – WCAG 2.4.3
 - Comment: Element ID "Search-department-id" cannot be revealed via keyboard. Activating trigger reveals a menu that cannot navigated into only using the keyboard (tab or arrow keys)

Links: Link Function Level A: 6 Failed

- If an anchor element functions as a custom widget, it must have the appropriate ARIA widget role – WCAG 4.1.2
 - Comment: <a> tag elements on the page function as buttons rather than links

Native Widgets: Expected input Level A: 1 Failed

- A native widget must have a label and/or instructions that identify the expected input. – WCAG 3.3.2
 - Comment: Input field expecting item quantity has no label or instruction.

Language of Page: Language of Page Level A: 1 Failed

- A page must have the correct default language WCAG 3.1.1
 - o Comment: Page does not have a html lang attribute

WPM Payment Services – Shopping Basket (1x item quantity)

All failed instances are listed below:

Failed Tests:

Automated Checks:

- Colour-contrast: Contrast (Minimum) Level AA: 6 Failed
 - o Elements must have sufficient colour contrast WCAG 1.4.3
- Html-has-lang: Language of Page Level A: 1 Failed
- label: Name, Role, Value Level A: 1 Failed
 - Form elements must have labels WCAG 4.1.2
- Link-in-text-block: Use of Colour Level A: 1 Failed
 - Links must be distinguishable without relying on colour WCAG 1.4.1
- Td-headers-attr: Infor and Relationships Level A: 1 Failed
 - Table cells that use the headers attribute must only refer to cells in the same table – WCAG 1.3.1

Focus: Revealing content Level A: 1 Failed

- Activating a component that reveals hidden content must move input focus into the revealed content – WCAG 2.4.3
 - Comment: Element ID "Search-department-id" cannot be revealed via keyboard. Activating trigger reveals a menu that cannot navigated into only using the keyboard (tab or arrow keys)

Links: Link Function Level A: 3 Failed

- If an anchor element functions as a custom widget, it must have the appropriate ARIA widget role – WCAG 4.1.2
 - Comment: <a> tag elements on the page function as buttons rather than links

Language of Page: Language of Page Level A: 1 Failed

- A page must have the correct default language WCAG 3.1.1
 - o Comment: Page does not have a html lang attribute

WPM Payment Services - Checkout

All failed instances are listed below:

Failed Tests:

Automated Checks:

- Colour-contrast: Contrast (Minimum) Level AA: 5 Failed
 - o Elements must have sufficient colour contrast WCAG 1.4.3
- Html-has-lang: Language of Page Level A: 1 Failed

Focus: Revealing content Level A: 1 Failed

- Activating a component that reveals hidden content must move input focus into the revealed content – WCAG 2.4.3
 - Comment: Element ID "Search-department-id" cannot be revealed via keyboard. Activating trigger reveals a menu that cannot navigated into only using the keyboard (tab or arrow keys)

Links: Link Function Level A: 2 Failed

- If an anchor element functions as a custom widget, it must have the appropriate ARIA widget role – WCAG 4.1.2
 - Comment: <a> tag elements on the page function as buttons rather than links

Language of Page: Language of Page Level A: 1 Failed

- A page must have the correct default language WCAG 3.1.1
 - Comment: Page does not have a html lang attribute

St Mary's Library (Primo)

St Mary's Library – Landing Page

All failed instances are listed below:

Failed Tests:

Automated Checks:

- Aria-prohibited-attr: Name, Role, Value Level A: 1 Failed
 - Elements must only use permitted ARIA attributes WCAG 4.1.2
- Colour-contrast: Contrast (Minimum) Level AA: 3 Failed
 - Elements must have sufficient colour contrast WCAG 1.4.3
- List: Info and Relationships Level A: 1 Failed
 - and
 must only directly contain , <script>, or
 template> elements WCAG 1.3.1

Landmarks: Primary Content Level A: 1 Failed

- The "main" landmark must contain all of the page's primary content
 WCAG 1.3.1, WCAG 2.4.1
 - Comment: Page has no "main" landmark containing primary content

Headings: No Missing Headings Level A: 1 Failed

- Text that looks like a heading must be coded as a heading WCAG 1.3.1, WCAG 2.4.6
 - Comment: Heading incorrectly labelled as a span element "Welcome to Primo, St Mary's Library Catalogue"
 - Comment: Heading incorrectly labelled as a span element "Need some help?

St Mary's Library – Journal Search

All failed instances are listed below:

Failed Tests:

Automated Checks:

- Aria-prohibited-attr: Name, Role, Value Level A: 1 Failed
 - Elements must only use permitted ARIA attributes WCAG 4.1.2

Landmarks: Primary Content Level A: 1 Failed

- The "main" landmark must contain all of the page's primary content
 WCAG 1.3.1, WCAG 2.4.1
 - Comment: Page has no "main" landmark containing primary content

St Mary's Library – My Library Card

All failed instances are listed below:

Failed Tests:

Automated Checks:

- Aria-prohibited-attr: Name, Role, Value Level A: 1 Failed
 - Elements must only use permitted ARIA attributes <u>WCAG</u> 4.1.2
- Aria-allowed-role: Info and Relationships Level A: 4 Failed
 - ARIA role should be appropriate for the element WCAG 1.3.1, WCAG 4.1.2
- Colour-contrast: Contrast (Minimum) Level AA: 1 Failure
 - Elements must meet minimum colour contrast ratio thresholds – WCAG 1.4.3

Landmarks: Primary Content Level A: 1 Failed

- The "main" landmark must contain all of the page's primary content
 WCAG 1.3.1, WCAG 2.4.1
 - Comment: Page has no "main" landmark containing primary content

Headings: No missing headings Level A: 4 Failed

- Text that looks like a heading must be coded as a heading WCAG 1.3.1, WCAG 2.4.6
 - Comment: The "Loans" heading is coded as a heading, but all other tab headings are not

St Mary's Library – Library Discovery Query ("test")

All failed instances are listed below:

Failed Tests:

Automated Checks:

- Aria-prohibited-attr: Name, Role, Value Level A: 1 Failed
 - Elements must only use permitted ARIA attributes <u>WCAG</u> 4.1.2
- Colour-contrast: Contrast (Minumum) Level AA: 13 Failed
 - o Elements must have sufficient colour contrast WCAG 1.4.3
- Nested-interactive: Name, Role, Value Level A: 1 Failed
 - Interactive controls must not be nested WCAG 4.1.2

Landmarks: Primary Content Level A: 1 Failed

- The "main" landmark must contain all of the page's primary content
 WCAG 1.3.1, WCAG 2.4.1
 - Comment: Page has no "main" landmark containing primary content

St Mary's Library (Leganto)

St Mary's Library – Lists

All failed instances are listed below:

Failed Tests:

Automated Checks:

- Aria-allowed-attr: Name, Role, Value Level A: 1 Failed
 - Elements must only use supported ARIA attributes -WCAG 4.1.2

Adaptable Content: Reflow Level AA: 1 Failed

- Content must be visible without having to scroll in two dimensions
 WCAG 1.4.10
 - o Comment: Text is cut off without option to scroll

Sequence: CSS Positioning Level A: 1 Failed

 Meaningful content positioned on the page using CSS must retain its meaning when CSS is disabled – <u>WCAG 1.3.2</u>

St Mary's Library – Reading List (Feminism and Gender Studies)

All failed instances are listed below:

Failed Tests:

Automated Checks:

- Aria-allowed-attr: Name, Role, Value Level A: 1 Failed
 - Elements must only use supported ARIA attributes -WCAG 4.1.2

Adaptable Content: Reflow Level AA: 1 Failed

- Content must be visible without having to scroll in two dimensions
 WCAG 1.4.10
 - o Comment: Text is cut off without option to scroll

Sequence: CSS Positioning Level A: 1 Failed

 Meaningful content positioned on the page using CSS must retain its meaning when CSS is disabled – WCAG 1.3.2

St Mary's Library (LibGuides)

St Mary's Library – Landing Page

All failed instances are listed below:

Failed Tests:

Automated Checks:

- Link-in-text-block: Use of Colour Level A: 1 Failed
 - Links must be distinguishable without relying on colour -WCAG 1.4.1

Landmarks: Primary Content Level A: 1 Failed

- The "main" landmark must contain all of the page's primary content
 WCAG 1.3.1, WCAG 2.4.1
 - Comment: Page has no "main" landmark containing primary content

St Mary's Library – Guides (Academic Integrity)

All failed instances are listed below:

Failed Tests:

Automated Checks:

- Colour-contrast: Use of Colour Level A: 2 Failed
 - Elements must meet minimum colour contrast ration thresholds - WCAG 1.4.3

Landmarks: Primary Content Level A: 1 Failed

- The "main" landmark must contain all of the page's primary content
 WCAG 1.3.1, WCAG 2.4.1
 - Comment: Page has no "main" landmark containing primary content

Landmarks: Primary Content Level A: 1 Failed

- The "main" landmark must contain all of the page's primary content
 WCAG 1.3.1, WCAG 2.4.1
 - Comment: Page has no "main" landmark containing primary content

St Mary's Library (LibCal)

St Mary's Library – Landing Page

All failed instances are listed below:

Failed Tests:

Automated Checks:

- Link-in-text-block: Use of Colour Level A: 3 Failed
 - Links must be distinguishable without relying on colour -WCAG 1.4.1

Focus Order: Primary Content Level A: 1 Failed

- Components must receive focus in an order that preserves meaning and operability – WCAG 2.4.3
 - Comment: Focus on multiple hidden elements may be confusing to users

Sequence: CSS Positioning Level A: 1 Failed

 Meaningful content positioned on the page using CSS must retain its meaning when CSS is disabled – WCAG 1.3.2

St Mary's Library – Bookings (Student Success Academic Support Drop in)

All failed instances are listed below:

Failed Tests:

Automated Checks:

- Link-in-text-block: Use of Colour Level A: 3 Failed
 - Links must be distinguishable without relying on colour -<u>WCAG 1.4.1</u>
- Colour-contrast: Contrast (Minimum) Level AA: 1 Failed
 - Elements must meet minimum colour contrast ratio thresholds – WCAG 1.4.3

Abyasa

Abyasa – Landing Page

All failed instances are listed below:

Failed Tests:

Landmarks: Primary Content Level A: 1 Failed

- The "main" landmark must contain all of the page's primary content
 WCAG 1.3.1, WCAG 2.4.1
 - Comment: Page has no "main" landmark containing primary content

ePayments

ePayments - Landing Page

All failed instances are listed below:

Failed Tests:

Automated Checks:

- Aria-hidden-focus: Name, Role, Value Level A: 1 Failed
 - ARIA hidden element must not be focusable or contain focusable elements – WCAG 4.1.2
- Colour-contrast: Contrast (Minimum) Level AA: 3 Failed
 - Elements must have sufficient colour contrast WCAG 1.4.3
- Link-in-text-block: Use of Colour Level A: 1 Failed
 - Links must be distinguishable without relying on colour WCAG 1.4.1

Keyboard: Keyboard Navigation Level A: 1 Failure

- Users must be able to navigate to all interactive interface components using a keyboard – WCAG 2.1.1
 - Comment: Cannot navigate into calendar widget

Page Navigation: Page Title Level A: 1 Failure

- A web page must have a title that describes its topic or purpose WCAG 2.4.2
 - Comment: Page title is not adequate to describe the purpose of the page nor is it the name of the page.

Sports Online

Sports Online – Login

All failed instances are listed below:

Failed Tests:

Automated Checks:

- Html-has-lang: Language of Page Level A: 1 Failure
 - <html> element must have a lang attribute WCAG 3.1.1

Sports Online – Home

All failed instances are listed below:

Failed Tests:

Automated Checks:

- Html-has-lang: Language of Page Level A: 1 Failure
 - <html> element must have a lang attribute WCAG 3.1.1
- Colour-contrast: Contrast (Minimum) Level AA: 1 Failure
 - Elements must have sufficient colour contrast WCAG 1.4.3

Landmarks: Primary Content Level A: 1 Failure

- The main landmark must contain all of the page's primary content
 WCAG 1.3.1, WCAG 2.4.1
 - Comment: No main landmark

Language: Language of Page Level A: 1 Failure

- A page must have the correct default language WCAG 3.1.1
 - o Comment: No HTML lang element

Sports Online – My Memberships

All failed instances are listed below:

Failed Tests:

Automated Checks:

- Html-has-lang: Language of Page Level A: 1 Failure
- Colour-contrast: Contrast (Minimum) Level AA: 1 Failure
 - Elements must have sufficient colour contrast WCAG 1.4.3

Landmarks: Primary Content Level A: 1 Failure

- The main landmark must contain all of the page's primary content – WCAG 1.3.1, WCAG 2.4.1
 - Comment: No main landmark

Headings: No missing headings Level A: 1 Failed

- Text that looks like a heading must be coded as a heading WCAG 1.3.1, WCAG 2.4.6
 - Comment: "Memberships" is a heading but is not coded as one

Language: Language of Page Level A: 1 Failure

- A page must have the correct default language WCAG 3.1.1
 - o Comment: No HTML lang element

Sports Online – My Memberships

All failed instances are listed below:

Failed Tests:

Automated Checks:

- Html-has-lang: Language of Page Level A: 1 Failure
 - o <html> element must have a lang attribute WCAG 3.1.1
- Colour-contrast: Contrast (Minimum) Level AA: 1 Failure
 - Elements must have sufficient colour contrast WCAG 1.4.3

Landmarks: Primary Content Level A: 1 Failure

- The main landmark must contain all of the page's primary content
 WCAG 1.3.1, WCAG 2.4.1
 - Comment: No main landmark

Headings: No missing headings Level A: 1 Failed

- Text that looks like a heading must be coded as a heading WCAG 1.3.1, WCAG 2.4.6
 - Comment: "My Payments" is a heading but is not coded as one

Sports Online – My Memberships

All failed instances are listed below:

Failed Tests:

Automated Checks:

- Html-has-lang: Language of Page Level A: 1 Failure
- Colour-contrast: Contrast (Minimum) Level AA: 1 Failure
 - o Elements must have sufficient colour contrast WCAG 1.4.3
- Label: Name, Role, Value Level A: 1 Failure
 - o Form elements must have labels WCAG 4.1.2

Keyboard: Keyboard navigation Level A: 1 Failure

- Users must be able to navigate to all interactive interface components using a keyboard – WCAG 2.1.1
 - o Comment: Cannot navigate to checkbox using keyboard.

Landmarks: Primary Content Level A: 1 Failure

- The main landmark must contain all of the page's primary content
 WCAG 1.3.1, WCAG 2.4.1
 - Comment: No main landmark

Headings: No missing headings Level A: 1 Failed

- Text that looks like a heading must be coded as a heading WCAG 1.3.1, WCAG 2.4.6
 - Comment: "Update Track and Trace details" heading not coded as a one

ITrent Web Recruitment

ITrent Web Recruitment – Job Search

All failed instances are listed below:

Failed Tests:

Headings: No missing headings Level A: 1 Failed

- Text that looks like a heading must be coded as a heading <u>WCAG 1.3.1</u>, <u>WCAG 2.4.6</u>
 - o Comment: Job card headings not coded as such